# EFFICIENT MOVEMENT OF FRESH PRODUCE ACROSS THE EAST AFRICA COMMUNITY

# POSITION PAPER PRESENTED TO NATIONAL HORTICULTURE TASK FORCE

**AUGUST 2024** 

TABLE OF CONTENTS

1.	INTRODUCTION
1	.1 Background of the Fresh Produce Supply Chain in Kenya and the EAC3
2.0	PURPOSE AND SCOPE OF THE POSITION PAPER
2	2.1 Purpose
2	2.2 Scope
2	2.3 Key Takeaways5
3	3.1 Overview of the Methodology Used to Gather Data7
3	8.2 Stakeholders Interviewed and Data Collection Methods8
4.0	KEY FINDINGS
2	l.1 Introduction10
2	l.2 Key Findings On Border Point10
	4.2.1 Busia Border Point 11
	4.2.2 Malaba Border Point
	4.2.3 Namanga Border Point
2	I.3 Key Findings On Weighing Bridges18
	4.3.1 Mariakani Weighing Bridge 19
	4.3.2 Gilgil Weighing Bridge
	4.4.4 Loitoktok Border Point
	4.4.5 Mlolongo Weighing Bridge
	<b>4.4.6 Juja Weighing Bridge</b>
5.0	GENERAL CHALLENGES, SOLUTIONS, AND IMPROVING PERFORMANCE 22
5	5.1 General Challenges
5	5.2 Proposed Solutions
5	5.3 Improving Performance23
5	5.4 Discussion on Border Points and Weighing Bridges25
5	5.5 Conclusion

# LIST OF ABBREVIATIONS

EAC	East African community		
KES	Kenya Shilling		
KRA	Kenya Revenue Authority		
LPI	Logistics Performance Index		
SACCO Savings and credit organisation			
TRA	TRA Tanzania Revenue Authority		

# Tables

Table 1: Average Tonnage Of Fresh Produce Flow At Busia Border Point	. 11
Table 2: Average Tonnage Of Fresh Produce Flow At Malaba Border Point	. 13
Table 3: Average Tonnage Of Fresh Produce Flow At Namanga Border Point	. 15
Table 4: Summary of Challenges, Delays, and Solutions at Various Weighing Bridges in	
Kenya	. 19

# Table of Figures

Figure 1: The Traffic Flow Of Fresh Produce At Border Points	11
Figure 2: Busia Border Point	12
Figure 3: Namanga Border Point	15

# **1. INTRODUCTION**

#### 1.1 Background of the Fresh Produce Supply Chain in Kenya and the EAC

The fresh produce supply chain in Kenya and the East African Community (EAC) is a vital part of the agricultural sector, significantly boosting the economies of these countries. Over the past decade, this industry has grown substantially, thanks to increased production volumes, higher export values, and improved agricultural practices. Kenya, in particular, has become a leading exporter of fresh produce, including fruits, vegetables, and flowers, to global markets.

#### Key Insights:

- **Economic Importance**: The fresh produce sector is crucial for the economies of Kenya and the EAC.
- **Growth Drivers**: Increased production, export values, and better agricultural practices.
- Kenya's Position: A top exporter of fruits, vegetables, and flowers.

#### Logistics and Transportation Systems

Efficient logistics and transportation are critical to the success of this sector. The World Bank's Logistics Performance Index (LPI) shows that improvements in infrastructure and regulatory frameworks have strengthened Kenya's international market position. However, significant challenges persist.

#### **Regional Integration**

The EAC, which includes Kenya, Uganda, Tanzania, Rwanda, Burundi, and South Sudan, aims to promote regional trade and economic integration. Efficient movement of fresh produce across borders is essential for maximizing market opportunities and ensuring food security. However, inefficiencies in the supply chain, such as border delays, poor road infrastructure, and high transportation costs, continue to limit the sector's potential.

# Perishability and Logistical Inefficiencies

Fresh produce is highly perishable, making it particularly vulnerable to logistical inefficiencies. Delays and mishandling during transportation can cause significant post-harvest losses, reducing the quality and marketability of the produce. These

losses affect the profitability of farmers and exporters and have broader implications for food security and economic development in the region.

# 2.0 PURPOSE AND SCOPE OF THE POSITION PAPER

#### 2.1 Purpose

This position paper aims to provide a comprehensive analysis of the logistical challenges facing the fresh produce supply chain in Kenya and the EAC and propose actionable solutions. The objectives are to:

**Highlight Key Challenges**: Identify and analyse the main logistical barriers that impede the efficient movement of fresh produce within and across EAC borders.

**Propose Solutions**: Recommend practical and effective measures to overcome these challenges, focusing on the establishment of green channels at border points and weighbridges.

**Engage Stakeholders**: Present findings and recommendations to government ministries, regulatory agencies, logistics companies, farmers, exporters, and other relevant stakeholders to foster collaboration and support.

Advocate for Policy Change: Advocate for policy reforms and infrastructural investments to enhance the efficiency of the fresh produce supply chain, reduce post-harvest losses, and lower transportation costs.

**Demonstrate Impact**: Illustrate the potential positive outcomes of implementing the recommended solutions through case studies, statistical data, and graphical representations.

#### 2.2 Scope

The scope of this position paper includes:

**Geographical Focus**: Analysis covers Kenya with detailed examination of key border points, weighbridges, and transport routes.

**Stakeholder Engagement**: Insights from diverse stakeholders gathered through interviews and surveys.

**Data Analysis**: Review of existing data and literature on fresh produce transportation logistics, supplemented by primary data collected during the study.

**Solution Framework**: Detailed framework for implementing green channels, including logistical, infrastructural, and regulatory aspects.

**Policy Recommendations**: Specific policy recommendations to improve the efficiency of the fresh produce supply chain and foster regional trade integration within the EAC.

#### 2.3 Key Takeaways

**Comprehensive Analysis**: The paper provides a thorough examination of logistical challenges.

Actionable Solutions: Practical measures are recommended to address these challenges.

Stakeholder Engagement: Collaboration among various stakeholders is essential.

**Policy Advocacy**: Policy reforms and infrastructural investments are crucial.

By addressing these aspects, this position paper seeks to provide a clear, actionable roadmap for enhancing the logistics of fresh produce transportation, ultimately contributing to the economic growth and food security of Kenya and the EAC region.

# **3.0 RESEARCH METHODOLOGY**

#### 3.1 Overview of the Methodology Used to Gather Data

The research methodology employed for developing the position paper on the efficient movement of fresh produce across the EAC aimed to provide a comprehensive understanding of the logistical challenges and opportunities within the fresh produce supply chain. The methodology involved both qualitative and quantitative approaches to ensure a thorough and balanced analysis.

#### Literature Review:

A detailed review of existing literature on the fresh produce supply chain in Kenya and the EAC was conducted. This included government reports, industry publications, and previous studies related to logistics, transportation, and trade in horticulture.

#### Stakeholder Mapping:

Key stakeholders involved in the fresh produce supply chain were identified and mapped out. This included farmers, exporters, logistics companies, truck owners, drivers, government agencies, and regulatory bodies.

Stakeholders were categorized based on their roles and the nature of their involvement in the supply chain to ensure a diverse and representative sample for data collection.

#### Data Collection Methods:

**Interviews:** Semi-structured interviews were conducted with a range of stakeholders. This method allowed for in-depth discussions and the collection of qualitative data on the experiences, challenges, and suggestions of those directly involved in the fresh produce supply chain.

**Surveys:** Structured questionnaires were distributed to stakeholders to gather quantitative data. Surveys were designed to capture specific information on logistical challenges, costs, delays, and the impact on the supply chain.

**Focus Group Discussions:** Focus groups were organized with selected stakeholders to facilitate interactive discussions and gain insights into common issues and potential solutions. Focus groups helped to identify consensus and divergent views among participants.

**Field Observations:** Field visits were conducted to border points, weighbridges, and key logistical hubs to observe firsthand the processes, infrastructure, and operational challenges. This method provided contextual understanding and supported the validation of interview and survey data.

#### Data Analysis:

**Qualitative Analysis:** Thematic analysis was used to identify recurring themes, patterns, and insights from the qualitative data collected through interviews, focus groups, and field observations. This involved coding and categorizing data to draw meaningful conclusions.

**Quantitative Analysis:** Statistical analysis was employed to interpret survey data. This included descriptive statistics to summarize data and inferential statistics to identify relationships and trends. Visual representations such as graphs, charts, and tables were used to illustrate key findings.

#### 3.2 Stakeholders Interviewed and Data Collection Methods

#### Stakeholders Interviewed:

**Exporters and Traders:** Interviews and surveys were conducted with companies and individuals engaged in the export and trade of fresh produce. These stakeholders offered perspectives on international market demands, export processes, and logistical bottlenecks.

**Logistics Companies:** Semi-structured interviews were conducted with firms specializing in the transportation and distribution of fresh produce. Their input helped to understand the operational challenges, costs, and infrastructure needs in the logistics sector.

**Truck Owners and Drivers:** Interviews and surveys were conducted with operators of refrigerated and non-refrigerated trucks. Their experiences highlighted issues related to road conditions, delays, and the costs associated with transporting perishable goods.

#### Data Collection Methods:

**Semi-Structured Interviews:** Conducted with individual stakeholders or small groups to gather detailed qualitative data. Interviews were guided by a set of questions but allowed for flexibility to explore relevant topics in depth.

**Structured Surveys:** Distributed to a larger sample of stakeholders to collect quantitative data. Surveys included a mix of closed-ended and open-ended questions to capture specific information and general feedback.

**Focus Group Discussions:** Facilitated with diverse groups of stakeholders to encourage interactive discussions and collective problem-solving. Focus groups helped to identify common challenges and potential collaborative solutions.

**Field Observations:** Undertaken at key logistical points such as border crossings, weighbridges, and transportation hubs. Observations provided contextual insights and helped validate data collected through other methods.

This comprehensive research methodology ensured that the position paper was based on robust, multi-faceted data, providing a clear and detailed understanding of the logistical challenges in the fresh produce supply chain and the potential solutions to address them.

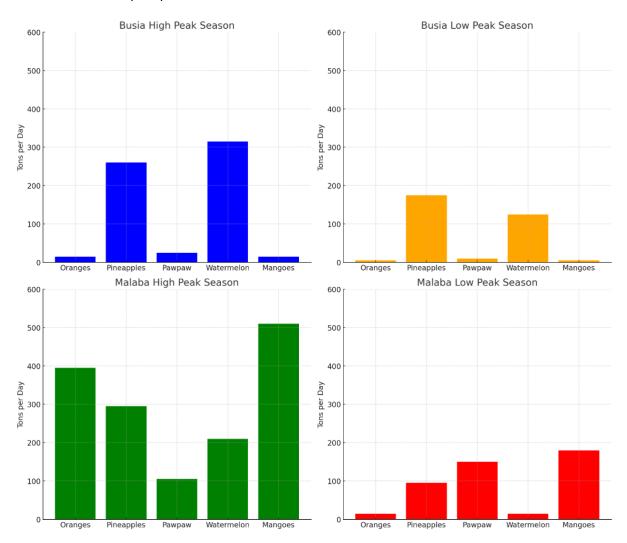
# 4.0 KEY FINDINGS

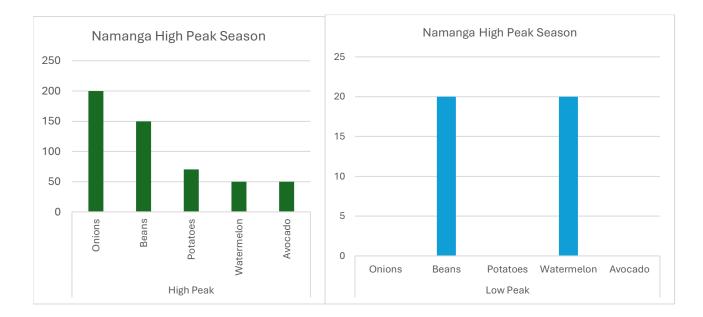
#### 4.1 Introduction

The fresh produce supply chain in Kenya and the EAC faces numerous logistical challenges that impede its efficiency and overall productivity. Data collected from stakeholders at key border points and weighing bridges have revealed significant insights into these challenges, highlighting areas requiring immediate attention and intervention.

#### 4.2 Key Findings On Border Point

The following histograms illustrate the transportation volumes during high and low peak seasons at Busia, Malaba and Namanga border points. The significant reduction in transportation volumes during low peak seasons adversely impacts the freshness and marketability of produce.





#### Figure 1: The Traffic Flow Of Fresh Produce At Border Points

The above charts illustrate the impact of transportation delays on produce freshness at Busia, Malaba, and Namanga border points during high and low peak seasons. These charts provide a visual comparison of the average daily tonnage of fresh produce, highlighting how delays affect the volume of fresh produce transported. Understanding these delays is essential for improving logistics efficiency and ensuring optimal produce quality upon arrival at its destination.

The discussion is provided below:

#### 4.2.1 Busia Border Point

Busia border point flow of fresh produce is majorly characterised by inflow of products from Uganda. The products include Oranges, Pineapples, Pawpaw, Watermelon and Mangoes as shown in table 1 below:

Season	Fruit	Trucks per Day	Trucks per Month	Tons per Day	Tons per Month
High Peak	Oranges	1.5	43	15	430
	Pineapples	26	416	260	4160
	Pawpaw	2.5	104.5	25	1045
	Watermelon	31.5	93	315	930
	Mangoes	1.5	85	15	850
Low Peak	Oranges	0.5	22.5	5	225
	Pineapples	17.5	325	175	3250
	Pawpaw	1	60	10	600
	Watermelon	12.5	62.5	125	625
	Mangoes	0.5	25.5	5	255

Table 1: Average Tonnage Of Fresh Produce Flow At Busia Border Point

During the high peak season, pineapple and watermelon transportation volumes are highest at 260 and 315 tons daily, respectively. In the low peak season, transportation volumes for all fruits drop significantly, reflecting decreased demand.



Figure 2: Busia Border Point

#### Challenges and Solutions at Busia Border Point

#### Challenges:

• Non-functional Equipment: The high-speed weighing machine at the Busia-Uganda Border Point at times breaks down, leading to potential inefficiencies in the weighing process. This malfunction could result in inaccurate weight measurements and non-compliance with regulations.

#### Traffic Management:

• **Effective Control:** Despite the equipment issues, the traffic flow at the Busia Border Point is well-managed. Officers effectively control the truck lanes before the border point, resulting in minimal traffic issues.

#### **Transport Costs:**

• **Cost Analysis:** The transport costs from Busia to Mombasa range between 55-60k KES, and to Malaba around 80k KES. These costs reflect the logistical expenses incurred due to the delays and inefficiencies.

# Solutions:

• Equipment Upgrade: Repairing or replacing the non-functional high-speed weighing machine is essential. Upgraded equipment will enhance operational efficiency and ensure accurate weight measurements.

### 4.2.2 Malaba Border Point

Malaba border point flow of fresh produce is majorly characterised by inflow of products from Uganda. The products include Oranges, Pineapples, Pawpaw, Watermelon and Mangoes as shown in table 2 below:

Season	Fruit	Trucks per Day	Trucks per Month	Tons per Day	Tons per Month
High Peak	Oranges	39.5	313	395	3130
	Pineapples	29.5	228.5	295	2285
	Pawpaw	10.5	370	105	3700
	Watermelon	21	50.5	210	505
	Mangoes	51	201	510	2010
Low Peak	Oranges	1.5	162.5	15	1625
	Pineapples	9.5	173	95	1730
	Pawpaw	15	335	150	3350
	Watermelon	1.5	162.5	15	1625
	Mangoes	18	18	180	180

Table 2: Average Tonnage Of Fresh Produce Flow At Malaba Border Point

High peak season at Malaba sees large volumes for oranges and mangoes at 395 and 510 tons daily, respectively. In the low peak season, transportation volumes for all fruits drop, with oranges and watermelon experiencing the most significant reductions.

# Challenges and Solutions at Malaba Border Point

# Challenges:

# 1. High Traffic Volume:

 The Malaba border point faces high traffic volumes, especially during peak seasons. The significant number of trucks transporting various types of produce can lead to long queues and delays.

# 2. Equipment Malfunctions:

 Malfunctions and inefficiencies in high-speed weighing and inspection equipment can cause delays. For example, when high-speed machines are not working, the manual process slows down the clearance of trucks.

# 3. Cost of Transportation:

 The cost of transporting produce from Malaba to other destinations, such as Mombasa, is relatively high, ranging from KSh 55,000 to KSh 80,000. This adds to the overall cost burden on traders and can affect profit margins.

#### Solutions:

# 1. Upgrading Equipment:

 Investing in reliable and high-speed weighing and inspection equipment can significantly reduce delays. Regular maintenance and upgrades can ensure that equipment is functioning optimally.

#### 2. Streamlined Procedures:

 Simplifying and streamlining border crossing procedures can expedite the process. Reducing paperwork and implementing electronic documentation can save time and reduce congestion.

#### 3. Collaborative Efforts:

 Collaboration between border authorities, transport companies, and traders can lead to better management of traffic and resources. Joint efforts can include training staff, improving communication, and implementing best practices in border management.

Addressing the challenges at Malaba border points requires a multifaceted approach that includes infrastructure improvements, technological advancements, and efficient management practices. By implementing these solutions, it is possible to reduce delays, maintain produce freshness, and improve overall border point efficiency, benefiting both traders and consumers.

# 4.2.3 Namanga Border Point

Malaba border point flow of fresh produce is majorly characterised by inflow of products from Uganda. The products include Onions, Beans, Potatoes, Watermelon and Avocado as shown in table 2 below:

Season	Fruit	Trucks per Day	Trucks per Month	Tons per Day	Tons per Month
High Peak	Onions	20	400	200	4000
	Beans	15	300	150	3000
	Potatoes	7	150	70	1500
	Watermelon	5	110	50	1100
	Avocado	5	110	50	1100
Low Peak	Onions	0	5	0	50
	Beans	2	44	20	440
	Potatoes	0	4	0	40
	Watermelon	2	43	20	430
	Avocado	0	4	0	40

High peak season at Namanga sees high volumes for onions (200 tons daily) and Beans (150 tons daily). During the low peak season, all the fresh produce volumes drop significantly.



Figure 3: Namanga Border Point

#### Challenges and Solutions at Namanga Border Point

#### **Challenges:**

#### 1. Asymmetric Operating Hours:

 The Kenya Revenue Authority (KRA) operates 24/7 for clearance and documentation, whereas the Tanzania Revenue Authority (TRA) is available only for 12 hours a day. This discrepancy causes significant delays and inefficiencies as trucks and goods are left waiting on the Kenyan side until the TRA offices open.

#### 2. Unharmonized Tax Regime:

 Tanzania's tax system is not harmonized, creating a lop-sided tax regime that complicates cross-border trade. This complexity often leads clients to prefer Tanzanian transporters to avoid the higher costs and bureaucratic hurdles.

#### 3. Double Taxation:

 In Kenya, there are additional charges such as the KSh 1,600 Common External Tariff (CES) and double taxation between the national and county governments. This increases the cost burden on traders and affects the overall competitiveness of Kenyan transporters.

#### 4. Size and Weight Restrictions:

 Kenya has specific regulations regarding the size and weight of transportation. For example, a 30-tonne truck has to adhere to the CES harmonization rules, adding another layer of compliance that traders must navigate.

#### 5. **Parking and Infrastructure:**

• There is a lack of designated parking for trucks at the Namanga border, forcing them to park in no-man's land. This creates logistical challenges and safety concerns for drivers and their cargo.

#### 6. Limited Facilities:

• The facilities for traders, such as toilets and bathrooms, are often insufficient. Transporters SACCOs (Savings and Credit Cooperative Organizations) try to fill this gap, but their efforts are not always adequate.

#### 7. Tax on Livestock:

 Transporting animals like cows and goats incurs a tax of KSh 12,000 to the county government. This additional cost impacts the profitability of livestock trade.

#### 8. Lack of Involvement in Policy Making:

 Traders and transporters are often not involved in decision-making processes at the policy level, leading to regulations that do not fully address their needs and challenges.

#### 9. Taxation on the Tanzanian Side:

• The tax regime on the Tanzanian side of the border further complicates the movement of goods, affecting the overall efficiency and cost of cross-border trade.

#### Solutions:

# 1. Harmonizing Operating Hours:

 Negotiating with Tanzanian authorities to extend the TRA's operating hours to match those of the KRA can significantly reduce delays. This synchronization would ensure a smoother and more continuous flow of goods across the border.

# 2. Tax Harmonization:

 Efforts should be made to harmonize the tax regimes between Kenya and Tanzania. This could involve bilateral agreements to standardize taxes and reduce the financial burden on traders.

#### 3. Eliminating Double Taxation:

 Streamlining the taxation system to eliminate double taxation between the national and county governments in Kenya would reduce costs for traders and enhance the competitiveness of Kenyan transporters.

# 4. Infrastructure Development:

 Investing in infrastructure at the Namanga border, including designated parking areas for trucks, would address logistical challenges and improve safety. Enhanced parking facilities would also reduce the congestion caused by trucks parked in no-man's land.

# 5. Improving Trader Facilities:

 Providing adequate facilities such as toilets, bathrooms, and resting areas for traders and transporters would improve their working conditions and overall well-being. SACCOs could be supported in expanding these services.

### 6. Inclusive Policy Making:

 Involving traders and transporters in policy-making processes would ensure that regulations address their real-world challenges. Regular consultations and feedback mechanisms can help create more effective and practical policies.

# 7. Addressing Livestock Taxation:

 Reviewing and potentially reducing the tax imposed on livestock transport could encourage more trade and reduce the financial burden on livestock traders.

# 8. Cross-Border Tax Coordination:

 Enhancing coordination between Kenyan and Tanzanian tax authorities can streamline cross-border taxation processes, reducing delays and complications. Joint tax collection points and unified documentation requirements could be explored.

By addressing these challenges with the proposed solutions, the Namanga border point can improve its efficiency, reduce delays, and enhance the overall experience for traders and transporters. These changes would not only boost trade but also contribute to better economic integration between Kenya and Tanzania.

Overall, the data underscores the impact of seasonal variations on fruit transportation, with high peak seasons experiencing elevated volumes across most fruits and a notable reduction during the low peak seasons. This trend highlights the dynamic nature of fruit supply and demand, which can be influenced by factors such as market demand, agricultural yields, and logistical capabilities.

# 4.3 Key Findings On Weighing Bridges

Kenya's weighing bridges play a crucial role in regulating transport and maintaining road safety by ensuring vehicle weight compliance. following discussion focuses on the performance and challenges of various weighing bridges in Kenya, including Mariakani, Gilgil, Mlolongo, and Juja weighing bridges. The analysis highlights issues such as traffic jams, delays, and permit requirements, along with proposed solutions to improve efficiency. Understanding these factors is crucial for optimizing transport logistics and maintaining the timely delivery of goods, especially fresh produce. Additionally, it highlights strategies to improve performance through infrastructure upgrades and the development of green corridors, emphasizing advanced technology and eco-friendly practices to enhance efficiency and reduce delays.

The table 4 below summarises the challenges, delays, and proposed solutions for various weighing bridges in Kenya. The table also highlights potential improvements, including infrastructure enhancements and the development of green corridors to streamline logistics and reduce environmental impact.

Weighing Bridge	Challenges	Delays	Solutions	
Mariakani	Traffic congestion, limited sensor	45-55	Build new bridge 1 km before	
capacity n		minutes	Mariakani	
Gilgil Occasional traffic jams		20 minutes	Regular maintenance	
Mlolongo	Mandatory permits, traffic jams	Significant	Improve traffic management,	
		delays	automate permits	
Juja	System downtimes, permit	40 minutes	System upgrades, automate	
	requests during downtimes		permit verification	

Table 4: Summary of Challenges, Delays, and Solutions at Various Weighing Bridges in Kenya

#### 4.3.1 Mariakani Weighing Bridge

#### Challenges:

- **Traffic Congestion:** Mariakani Weighing Bridge faces significant traffic congestion, primarily due to the high volume of trucks passing through. This congestion is exacerbated by the limited capacity of existing sensors, which struggle to handle the continuous flow of vehicles.
- **Delays:** The average delay for trucks at the Mariakani Weighing Bridge ranges between 45-55 minutes. These delays are not only inconvenient for drivers but also contribute to increased transportation costs and inefficiencies in the logistics chain.

#### Solutions:

• Infrastructure Expansion: To alleviate congestion and reduce delays, the construction of a new weighing bridge 1 km before Mariakani has been proposed. This new facility would help distribute the traffic load more evenly and enhance the overall efficiency of the weighing process.

# 4.3.2 Gilgil Weighing Bridge

#### Challenges:

• **Minimal Traffic Jams:** While the Gilgil Weighing Bridge generally operates efficiently, it occasionally experiences traffic jams. These jams are typically less severe compared to other weighing bridges.

#### Delays:

• Short Delays: The average delay at the Gilgil Weighing Bridge is about 20 minutes. Despite these relatively minor delays, any traffic buildup can still impact the timely delivery of goods.

#### Solutions:

• **Regular Maintenance:** To maintain its operational efficiency, regular monitoring and minor infrastructural upgrades are recommended. This proactive approach will help prevent minor issues from escalating into significant delays.

#### 4.4.4 Loitoktok Border Point

#### **Challenges:**

• **High Volume of Fresh Produce:** The Loitoktok Border Point handles a significant volume of fresh produce, primarily tomatoes from Kimana town. Managing this high volume of perishable goods requires efficient processes to prevent spoilage and maintain quality.

#### Traffic Flow:

• **Daily Truck Movements:** Approximately 40 trucks per day transport produce to Nairobi, while 4-5 trucks head to Mombasa. These movements highlight the strategic importance of Loitoktok in the fresh produce supply chain.

#### Solutions:

• Facility Maintenance: Regular maintenance and potential expansion of the facilities at Loitoktok are necessary to manage the high traffic volume effectively. This ensures that the border point can continue to handle the influx of trucks efficiently.

### 4.4.5 Mlolongo Weighing Bridge

#### Challenges:

- **Permit Requirements:** At the Mlolongo Weighing Bridge, mandatory permits for SACCO members contribute to delays. These permits are necessary for compliance but can slow down the verification process, especially during peak times.
- **Traffic Jams:** The combination of permit verification and traffic congestion results in significant delays for trucks passing through Mlolongo.

#### Delays:

• **Significant Delays:** The average delay times at Mlolongo are considerable, impacting logistics schedules and increasing transportation costs.

#### Solutions:

• **Traffic Management Systems:** Improving traffic management systems and streamlining the permit verification process are essential steps to reduce delays. Implementing digital solutions for permit verification can expedite the process and enhance overall efficiency.

#### 4.4.6 Juja Weighing Bridge

#### Challenges:

- **System Downtimes:** Frequent system downtimes at the Juja Weighing Bridge lead to delays, as manual processes are slower and less efficient.
- **Permit Requests:** Permit requests from members of the Transport Association of Kenya, especially during system downtimes, further contribute to delays.

#### Delays:

• **Moderate Delays:** The average delay at the Juja Weighing Bridge is about 40 minutes. These delays impact logistics operations, causing late deliveries and higher operational costs.

#### Solutions:

• **System Upgrades:** Enhancing system reliability and automating the permit verification process can significantly reduce delays. Investing in robust IT infrastructure will minimize downtimes and improve operational efficiency.

# 5.0 GENERAL CHALLENGES, SOLUTIONS, AND IMPROVING PERFORMANCE

#### 5.1 General Challenges

#### 1. Traffic Jams:

- **Issue:** High traffic volume and inefficient traffic management systems cause significant congestion at weighing bridges.
- **Impact:** Congestion leads to delays, increased transport costs, and reduced logistics efficiency.

#### 2. Equipment Malfunctions:

- **Issue:** Outdated or poorly maintained weighing equipment frequently breaks down, causing delays and inaccuracies in weight measurements.
- **Impact:** Malfunctions disrupt operations, leading to longer wait times and potential non-compliance with weight regulations.

#### 3. Permit Verification Delays:

- **Issue:** Manual verification of transport permits can be slow and inefficient, especially during system downtimes.
- **Impact:** Delays in permit verification lead to extended wait times and reduced operational efficiency.

#### 4. Insufficient Infrastructure:

- **Issue:** Many weighing bridges lack the necessary infrastructure to handle the increasing volume of traffic efficiently.
- **Impact:** Insufficient infrastructure contributes to congestion and delays, impacting overall logistics performance.

#### **5.2 Proposed Solutions**

#### 1. Building Additional Weighing Bridges:

 Solution: Constructing more weighing bridges along key transport routes can distribute traffic more evenly and reduce congestion at existing bridges. • **Benefit:** Additional facilities can alleviate pressure on current infrastructure, leading to smoother operations and reduced delays.

#### 2. Regular Equipment Maintenance:

- Solution: Implementing a routine maintenance schedule for weighing equipment can prevent breakdowns and ensure accurate measurements.
- **Benefit:** Regular maintenance enhances equipment reliability, reduces downtime, and ensures compliance with weight regulations.

#### 3. Automating Permit Processes:

- **Solution:** Introducing automated systems for permit verification can significantly reduce delays.
- **Benefit:** Digital platforms for online permit applications and real-time verification streamline the process, improving efficiency.

#### 4. Enhancing Traffic Management Systems:

- **Solution:** Deploying advanced traffic management systems, including real-time monitoring and intelligent traffic control, can help manage the flow of trucks more effectively.
- **Benefit:** Improved traffic management reduces congestion, shortens wait times, and enhances overall operational efficiency.

#### 5.3 Improving Performance

#### **Developing the Green Corridor**

- Technology Integration:
  - Implementation: Utilizing advanced technologies such as IoT sensors, GPS tracking, and real-time data analytics to optimize traffic flow and reduce delays.
  - **Benefit:** Enhanced monitoring and data-driven decision-making improve logistics efficiency and reduce environmental impact.
- Eco-friendly Practices:
  - **Encouragement:** Promoting the use of eco-friendly vehicles and sustainable practices in transportation.

- **Benefit:** Reducing the environmental footprint of logistics operations aligns with global sustainability goals and improves public perception.
- Infrastructure Development:
  - **Focus:** Developing infrastructure that supports smooth logistics operations, including dedicated lanes for trucks and expanding existing facilities.
  - **Benefit:** Improved infrastructure accommodates higher traffic volumes, reducing congestion and enhancing operational efficiency.

#### Stakeholder Collaboration

- **Partnerships:** Collaboration between government agencies, transport associations, and private sector stakeholders can foster a coordinated approach to addressing challenges.
- Joint Initiatives: Projects can include infrastructure development, regulatory reforms, and investment in technology.
- **Benefit:** Stakeholder collaboration ensures a holistic approach to problemsolving and enhances the effectiveness of implemented solutions.

#### Training and Capacity Building

- **Training Programs:** Providing training for personnel involved in weighing bridge operations enhances their efficiency and effectiveness.
- Focus Areas: Training on new technologies, traffic management practices, and customer service skills.
- **Benefit:** Well-trained staff contribute to smoother operations and improved service quality.

#### Policy and Regulatory Reforms

- **Updating Policies:** Revising policies and regulations to reflect current industry needs and technological advancements.
- Focus Areas: Weight limits, permit requirements, and enforcement mechanisms.
- **Benefit:** Updated regulations ensure relevance and effectiveness, supporting efficient and compliant logistics operations.

### 5.4 Discussion on Border Points and Weighing Bridges

Border points and weighing bridges are crucial for maintaining road safety and regulatory compliance. These facilities help prevent overloading, protecting infrastructure and reducing accident risks. However, operational challenges such as traffic congestion, equipment malfunctions, and permit verification delays need to be addressed to enhance efficiency.

To address these issues, investing in infrastructure development, modernizing equipment, and automating processes are essential. Developing the **green corridor** can further enhance efficiency by utilizing advanced technologies and promoting eco-friendly practices. Stakeholder collaboration and policy reforms are also crucial for creating a more efficient and sustainable transportation system.

#### 5.5 Conclusion

The key findings highlight the importance of addressing the challenges faced by weighing bridges and border points in Kenya. By implementing the proposed solutions and focusing on improving performance, it is possible to create a more efficient and sustainable transportation system. Investing in infrastructure, modernizing equipment, and automating processes are essential steps towards achieving this goal. Additionally, developing the **green corridor** and fostering stakeholder collaboration can further enhance efficiency and reduce the environmental impact of transportation.